

 DHBVN	CORPORATE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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CASE NUMBER DH / CGRF	4593/2023
DATE OF INSTITUTION	23.10.2023
DATES OF HEARING	06.11.2023

BEFORE THE
CORPORATE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

Present:

ANIL KUMAR VIJ	CHAIRPERSON
REKHA RATHI	MEMBER TECHNICAL
VIJAY GUPTA	MEMBER ACCOUNTS

In the matter of complaint of Sh. Kamal Singhal Director, Hisar Pipes Pvt. Ltd,
regarding not allowing interest on ACD.

..... Complainant / Petitioner

Vs.

XEN / OP. Divn., DHBVN, Hansi
SDO/OP S/U S/Divn., DHBVN, Hansi

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative

INTERIM ORDER

Sh. Kamal Singhal Director, Hisar Pipes Pvt. Ltd. is a consumer of DHBVN with account no. 2325083000 under SDO (OP) S/U S/Divn. Hansi, DHBVN, Hisar. The Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint demanding the below mentioned two issues :-

- i) Not allowing interest on ACD (Rs. 2159500/-) in first billing cycle from date of connection (dated 18.12.2006).
- ii) Not paying the interest on ACD from date of connection to 2015 and for the period 2022-23 with penal interest.

He has requested the Forum to redress his complaint.

The complaint was forwarded to the concerned SDO for filing the written reply of the Nigam and both the parties were asked to appear before the Corporate Forum on 06.11.2023 at Hisar for hearing of the case.

Proceedings were held on 06.11.2023 through VC. The representative of S/divn. and Advocate Akshay Gupta on behalf of complainant connected through telephonically. Both the parties argued their case. The S/divn. requested for some time to submit their written reply. The Forum accepted the request and give the next date of hearing. The next date of hearing is fixed for 06.12.2023. Both the parties are directed to appear before the Forum on the next date i.e. 06.12.2023.


(VIJAY GUPTA)
MEMER ACCOUNTS


(REKHA RATHI)
MEMBER TECHNICAL


(ANIL KUMAR VIJ)
CHAIRPERSON