

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 0124-2971798 website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER	DH / CGRF / 3832 / 2021
DATE OF INSTITUTION	26.10.2021
DATES OF HEARING	10.11.2021, 16.05.2022, 13.06.2022, 13.07.2022,10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of M/S Shiv Bholey Roller Floor Mills, Dabra Road, Hisar regarding non-refund of Security and interest on it

..... Complainant / Petitioner

Vs.

XEN /OPDivn. No. 1 DHBVN, Hisar
SDO/OP Sub Divn Civil Lines, DHBVN, Hisar

..... Respondents

Appearance:

For Complainant

Not present

For Respondent

Respondent SDO

INTERIM ORDER

M/s Shiv Bholey Roller Flour Mills, Dabra Road, Hisar had an electricity connection LS-92 which he had got disconnected in July 2020. The Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating that he had got his LS category connection disconnected in July 2020 but despite his constant persuasion with the subdivision, his security amount has not been refunded. As such, he has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 10.11.2021 at Hisar for hearing of the case.

Proceedings were held at Hisar on 10.11.2021. Complainant as well as the respondent SDO was present. The SDO did not submit any reply but requested for another date. The Forum directed the SDO to put up final position by the next date of hearing and also the refund details, if any. Now to come up for hearing on 10.12.2021.

Proceedings were held at 16.05.2022. The Forum directed both the parties for appearing in person on the next date for detailed arguments and closure of the case. Now to come up for hearing on 13.06.2022.

Proceedings were held at 13.06.2022. The complainant was present but the SDO was not present. The complainant informed that the reason cited by subdivision for non-refund of ACD amount is that the subdivision has no records of ACD deposited by them and instead are asking the complainant to produce receipts of such deposits. The complainant said that since the ACD had been deposited long back, they are not able to find out such receipts. But DHBVN in its bills has been showing the total ACD deposited. Also, that the Nigam has been paying interest on ACD regularly year after year. But now at the time of refund, the subdivision is asking for copies of receipts. The Forum seriously viewed absence of the SDO and directed him to appear in person and submit detailed reply in next 15 days

with a copy to the complainant so that detailed arguments can be held on the next date of hearing. Now to come up for hearing on 13.07.2022.

Proceedings were held at 13.07.2022. The complainant as well as the SDO was present. The complainant again submitted that the subdivision has been asking them to produce receipts of such deposits against ACD. The complainant said DHBVN in its bills has been showing the total ACD deposited. Also, that the Nigam has been paying interest on ACD regularly year after year. But now at the time of refund, the subdivision is asking for copies of receipts. The Forum directed the SDO to submit detailed reply in next 15 days with a copy to the complainant so that detailed arguments can be held on the next date of hearing.

Proceeding was held on 10.08.2022 at Hisar. The complainant was present but the SDO was not present. The complainant informed that the subdivision does not have any reason for non-refund of ACD amount therefore the SDO is not attending the CGRF hearing today. The Forum has viewed seriously the absence of the SDO and directed him to appear in person without fail alongwith detailed reply in the next date. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. The complainant as well as SDO was present. The complainant again submitted that he was not able to trace the old receipts but because the Nigam has been paying interest on ACD, there was no reason for them to refuse the updation of ACD in the records. The Forum directed SDO to verify from accounts wings the claim of complainant that Nigam has been paying interest on ACD which now the Nigam says is not in the records. The Forum also made it clear that some proof, from either side, has to come on record for conclusion of the case. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. The complainant as well as SDO was present. The Forum again directed SDO to verify from accounts wings the claim of complainant that Nigam has been paying

interest on ACD which now the Nigam says is not in the records. The Forum again made it clear that some proof, from either side, has to come on record for conclusion of the case. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. The complainant as well as SDO was present. The Forum again directed SDO to verify from accounts wings the claim of complainant that Nigam has been paying interest on ACD which now the Nigam says is not in the records. The Forum again made it clear that some proof, from either side, has to come on record for conclusion of the case. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4182/2022
DATE OF INSTITUTION	02.05.2022
DATES OF HEARING	16.05.2022, 13.06.2022, 13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Ratan Lal, Rajli Feeder, Barwala regarding wrong billing.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn. II,DHBVN, Hisar
 SDO/OP, S/Divn., DHBVN, Barwala

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Ratan Lal, Rajli Feeder, Barwala is consumer of DHBVN bearing account no. 8100000000 under SDO (OP) S/Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for extension load in the month of 09/2021 and received a message from department on 18/09/2021. They started running the factory on the extended load on 20/10/2021, but the department has charged penalty of Rs. 105881/- for exceeding of load. He has requested to remove the penalty amount charged in the next bill and refund of other charges so far with interest as per the Nigam's instructions. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 16.05.2022 at Hisar for hearing of the case.

Proceedings were held on 16.05.2022 at Hisar. Complainant as well as the SDO were present. The Forum directed to submit detailed reply on the issues raised by the complainant by the next date of hearing. Now to come up for hearing on 13.06.2022.

Proceedings were held on 13.06.2022 at Hisar. Complainant as well as the SDO were present. The Forum directed SDO to submit detailed reply on the issues raised by the complainant by the next date of hearing. Now to come up for hearing on 13.07.2022.

Proceedings were held on 13.07.2022 at Hisar. Complainant as well as the SDO were present. The SDO submitted that the issue of MDI penalty has already been resolved but the issue of M Tax was still pending. The complainant also agreed that there was no issue regarding MDI penalty but the issue of M Tax refund was still pending and requested for another date. Now to come up for hearing on 10.08.2022.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence and casual attitude of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on

the next date of hearing. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO as well as the complainant was present. The SDO informed that issue of M Tax was pending because the complainant had not submitted a certificate in that regard from the municipal authorities. The Forum directed complainant to provide the certificate of his premises falling outside the municipal limits so that further action can be taken by the SDO. The complainant promised to obtain the certificate and to submit before the next date of hearing. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The SDO submitted reply vide memo no. 4740 dated 12.10.2022 stating that the Municipal Committee had not yet confirmed that the premises of complainant fell outside the municipal limits. The Forum directed both the parties to get clear reply from the Municipal Committee and come up with a final submission on the matter by the next date of hearing. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. The complainant was present, but the SDO was not present. The Forum took a very serious view of the absence of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4227/2022
DATE OF INSTITUTION	06.06.2022
DATES OF HEARING	13.06.2022, 13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of M/S Tower Vision India Pvt. Ltd., Kullan (Inda Chhoi), Fatehabad regarding wrong billing.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn., DHBVN, Tohana
 SDO/OP, S/U S/Divn., DHBVN, Tohana

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

M/S Tower Vision India Pvt. Ltd., Kullan (Inda Chhoi), Fatehabad is consumer of DHBVN bearing account no. H52-TD90-0030 under SDO (OP) S/U S/Divn., DHBVN, Tohana. The Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating that they had a permanent NDS connection and was being billed till 04/2021 based on actual meter reading MF of 1.000 instead of 0.4. The audit of the Nigam raised a Half Margin no. 50,51/09 on dated 27/07/2020 for Rs. 6659450/-. The observation of the audit was that the meter reading of the connection is 682258. In fact the reading was not of account no. H51TD90-0030. The reading was actually of serial no. 11546114 which was installed on account no. IDHT0003 of M/S Haryana Rice Mill, Kullan. The Half Margin was accepted by the defendant SDO without the verification of the facts and debited Rs. 7336393/- in 05/2021 with surcharge. The amount has been debited without following the HERC Regulations 29/2014. That they have represented several times before the defendant and higher authority to withdraw the wrong debit. Despite lot of pursuance, there has been no result and the amount with surcharge is now Rs. 9410040/- in 05/2022 and that they are not being allowed to pay the correct current bill charges as per the actual reading/consumptions. They have requested the Forum to redress their complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 13.06.2022 at Bhiwani for hearing of the case.

Proceedings were held on 13.06.2022 at Hisar. The complainant as well as SDO were present on video call. The complainant argued that despite the

subdivision having realized their mistake has not made any efforts to correct the wrong debit. The SDO on his part accepted on phone that the mistake had indeed been there and that the subdivision has sent the case to higher authorities for withdrawal of the wrong amount so charged. But because there was no decision in that regard, the amount is increasing day by day due to surcharge. The Forum viewed it very seriously that it is almost 2 years now that the audit wing had put wrong amount in the complainant's account and no one at the subdivision or the head office level has corrected the mistake. It is not only a big harassment to the complainant but also an unnecessary defaulting amount outstanding against the complainant. The Forum directed the SDO to submit detailed reply and the latest status of the case within a week with a copy to the complainant so that the matter can be concluded on the next date. The Forum also directed SDO that connection of complainant should not be disconnected on this account till further orders of the Forum and that the current bills other than the disputed amount should be got deposited from the complainant. Now to come up for hearing on 13.07.2022.

Proceedings were held on 13.07.2022 at Hisar. The complainant was present on video call but the SDO was not present. The complainant again argued that despite the subdivision having realized their mistake has not made any efforts to correct the wrong debit. The Forum viewed it very seriously that it is more than 2 years now that the audit wing had put wrong amount in the complainant's account and no one at the subdivision or the head office level has corrected the mistake. It is not only a big harassment to the complainant but also an unnecessary defaulting amount outstanding against the complainant. The Forum also viewed seriously the absence of SDO or any of his representative despite clear message in that regard. The Forum

directed SDO to file a detailed reply and also that connection of complainant should not be disconnected on this account till further orders of the Forum and that the current bills other than the disputed amount should be got deposited from the complainant.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence and very casual attitude of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing. The Forum directed SDO to file a detailed reply and also that connection of complainant should not be disconnected on this account till further orders of the Forum and that the current bills other than the disputed amount should be got deposited from the complainant. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. The CA of subdivision was present in person but the complainant was present on video call. The Forum took a very serious view of the absence of SDO himself and also that CA appearing on behalf of subdivision was not able to answer any of the questions asked. The Forum observed that subdivision was deliberately trying to hide material facts and also that despite clear directions in that regard, the subdivision disconnected supply without bringing facts on record. The Forum also observed that the whole matter needed a detailed investigation, especially to find out from whom the penalty of Rs. 65 lacs was to be actually recovered. The Forum directed subdivision to submit all the material facts for conclusion of the case. The complainant on his side again complained that the amount being asked from him to deposit was totally wrong. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. The SDO was present in person but the complainant was present on video call. Yet again, the SDO neither submitted any reply nor was not able to answer any of the questions asked. The Forum again observed that subdivision was deliberately trying to hide some important facts and also that despite clear directions in that regard, the subdivision disconnected supply without bringing the facts on record. The Forum again observed that the whole matter needed a detailed investigation, especially to find out as to how an amount of more than Rs. 65 lacs was charged from the complainant and from whom the penalty of Rs. 65 lacs was actually to be recovered. The Forum directed subdivision to submit all the material facts for conclusion of the case. The complainant on his side again complained that the amount being asked from him to deposit was totally wrong. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. Neither the complainant nor the SDO was present. The Forum took a very serious view of the absence of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4272/2022
DATE OF INSTITUTION	27.06.2022
DATES OF HEARING	13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Ashish Garg, Opp. Pandit Dhaba, Barwala regarding not charging of PLEC charges.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn. II, DHBVN, Hisar
 SDO/OP, S/Divn., DHBVN, Badopati

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Ashish Garg, Opp. Pandit Dhaba, Barwala consumer of DHBVN bearing account no. H22 HWH-2002 under SDO (OP) S/Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that they are getting supply through rural feeder and as per Govt. of Haryana notification PLEC is not chargeable and electric duty is exempted on new projects established after 06/10/2015 for a period of 10 years from the date of release of connection. He has requested for stop charging the ED and refund the ED charged so far, refund of service connection charges and ACD alongwith interest. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 13.07.2022 at Hisar for hearing of the case.

Proceedings were held on 13.07.2022 at Hisar. Complainant as well as the SDO was present. The subdivision requested for next date for filing the detailed reply. Now to come up for hearing on 10.08.2022.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith detailed reply. Next hearing is on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO as well as the complainant was present. The Subdivision requested for next date because due to bifurcation of subdivision, it has not been possible to prepare the

reply. Next hearing is on 12.10.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO as well as the complainant was present. The Subdivision requested for next date because due to bifurcation of subdivision, it has not been possible to prepare the reply. Next hearing is on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The Subdivision submitted reply vide memo no. 035 dated 12.10.2022 stating therein details of only the refundable ED. But the subdivision in its reply did not mention any thing about the other issues raised in the complaint. The Forum directed subdivision to come up with specific replies to all the issues raised in the complaint. Next hearing is on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. The complainant was present, but the SDO was not present. The Forum took a very serious view of the absence of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4263/2022
DATE OF INSTITUTION	21.06.2022
DATES OF HEARING	13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Lovely Singla, S/o Sh. Tarseem Singla regarding exemption of ED.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn. II, DHBVN, Hisar
 SDO/OP, S/Divn., DHBVN, Barwala

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Lovely Singla, S/o Sh. Tarseem Singla consumer of DHBVN bearing account no. 0915499028 under SDO (OP) S/Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that they are having connected load having 250 KV. The connection falls in D block under agro category. As per the Nigam's instructions ED is exempted on electricity consumed by them. His unit is outside the Municipal limit and MC tax not leviable on electricity consumed by them. He has requested for stop charging ED, refund the ED charged, meter rent charged, MC tax charged alongwith interest and refund interest on ACD. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 13.07.2022 at Hisar for hearing of the case.

Proceedings were held on 13.07.2022 at Hisar. Complainant as well as the SDO was present. The complainant explained that despite fact that he was exempted from ED, the ED was still being charged and the wrongly charged ED was not being refunded. The sdo submitted reply vide memo no. 2831 dated 07.07.2022 stating that ED refundable has been calculated and would be sent to CBO for approval. The subdivision requested for next date for getting the needful done. Now to come up for hearing on 10.08.2022.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith

reply. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO as well as the complainant was present. The SDO informed that issue of M Tax was pending because the complainant had not submitted a certificate in that regard from the municipal authorities. The Forum directed complainant to provide the certificate of his premises falling outside the municipal limits so that further action can be taken by the SDO. The complainant promised to obtain the certificate and to submit before the next date of hearing. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The SDO submitted reply vide memo no. 4738 dated 12.10.2022 stating that the Municipal Committee had not yet confirmed that the premises of complainant fell outside the municipal limits. The Forum directed both the parties to get clear reply from the Municipal Committee and come up with a final submission on the matter by the next date of hearing. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. The complainant was present, but the SDO was not present. The Forum took a very serious view of the absence of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4289/2022
DATE OF INSTITUTION	06.07.2022
DATES OF HEARING	13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Radhey Shyam, M/S Gopal Rice Mill, Jakhal regarding TOU/TOD tariff benefit.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn., DHBVN, Tohana
 SDO/OP, S/Divn., DHBVN, Jakhal

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Radhey Shyam, M/S Gopal Rice Mill, Jakhal consumer of DHBVN bearing account no. H53JAH20023 under SDO (OP) S/Divn., DHBVN, Jakhal. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for TOU/TOD benefit from the year 2017-2020 but inspite of repeated requests TOU/TOD benefit is not given to him till date. He has further prayed for TOU/TOD benefit and refund of TOU/TOD charges charged so far and giving interest on ACD. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 13.07.2022 at Hisar for hearing of the case.

Proceedings were held on 13.07.2022 at Hisar. Complainant was present in person whereas the SDO was present through phone call. The complainant explained that despite requests in that regard, the TOU / TOD benefit as well as interest on ACD was not being given to him inspite of many requests made in that regard. The subdivision requested for next date for filing detailed reply in the case. Now to come up for hearing on 10.08.2022.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO was not present

but the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The subdivision submitted reply vide memo no. 1158 dated 11.10.2022 stating that because the complainant had not applied in time to avail the TOU / TOD benefit, no relief could be given to the complainant. The complainant on his side submitted papers claiming that the request letter had the receipted signatures of the CA of the subdivision. The subdivision refuted the claim of the complainant. Copy of the subdivision reply was given to the complainant and the Forum asked him to prove his claim in writing by submitting proof of submission of application in time. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. SDO as well as the complainant was present. The complainant was present through Akshay Gupta, advocate. The complainant submitted a rejoinder to the subdivision reply, a copy of which was given to the subdivision. The Forum directed the subdivision to file a detailed reply of the rejoinder within 10 days with copy to the complainant. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4290/2022
DATE OF INSTITUTION	06.07.2022
DATES OF HEARING	13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Mukesh Goyal, M/S Hans Rice Mill, Jakhal regarding TOU/TOD tariff benefit.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn., DHBVN, Tohana
 SDO/OP, S/Divn., DHBVN, Jakhal

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Mukesh Goyal, M/S Hans Rice Mill, Jakhal consumer of DHBVN bearing account no. HS53-JKH20005 under SDO (OP) S/Divn., DHBVN, Jakhal. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for TOU/TOD benefit from the year 2017-2021 but inspite of repeated requests TOU/TOD benefit is not given to him till date. He has further prayed for TOU/TOD benefit and refund of TOU/TOD charges charged so far and giving interest on ACD. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 13.07.2022 at Hisar for hearing of the case.

Proceedings were held on 13.07.2022 at Hisar. Complainant was present in person whereas the SDO was present through phone call. The complainant explained that despite requests in that regard, the TOU / TOD benefit as well as interest on ACD was not being given to him inspite of many requests made in that regard. The subdivision requested for next date for filing detailed reply in the case. Now to come up for hearing on 10.08.2022.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO was not present

but the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The subdivision submitted reply vide memo no. 1158 dated 11.10.2022 stating that because the complainant had not applied in time to avail the TOU / TOD benefit, no relief could be given to the complainant. The complainant on his side submitted papers claiming that the request letter had the receipted signatures of the CA of the subdivision. The subdivision refuted the claim of the complainant. Copy of the subdivision reply was given to the complainant and the Forum asked him to prove his claim in writing by submitting proof of submission of application in time. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. SDO as well as the complainant was present. The complainant was present through Akshay Gupta, advocate. The complainant submitted a rejoinder to the subdivision reply, a copy of which was given to the subdivision. The Forum directed the subdivision to file a detailed reply of the rejoinder within 10 days with copy to the complainant. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4288/2022
DATE OF INSTITUTION	06.07.2022
DATES OF HEARING	13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA BALODIA	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Amit Kumar, M/S Jai Bhole Shanker Cotton Ind., Jakhhal regarding TOU/TOD tariff benefit.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn., DHBVN, Tohana
 SDO/OP, S/Divn., DHBVN, Jakhhal

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Amit Kumar, M/S Jai Bhole Shanker Cotton Ind., Jakhal consumer of DHBVN bearing account no. JKH2-0013 under SDO (OP) S/Divn., DHBVN, Jakhal. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for TOU/TOD benefit from the year 2017-2021 but inspite of repeated requests TOU/TOD benefit is not given to him till date. He has further prayed for TOU/TOD benefit and refund of TOU/TOD charges charged so far and giving interest on ACD. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 13.07.2022 at Hisar for hearing of the case.

Proceedings were held on 13.07.2022 at Hisar. Complainant was present in person whereas the SDO was present through phone call. The complainant explained that despite requests in that regard, the TOU / TOD benefit as well as interest on ACD was not being given to him inspite of many requests made in that regard. The subdivision requested for next date for filing detailed reply in the case. Now to come up for hearing on 10.08.2022.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith detailed reply. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO was not present

but the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The subdivision submitted reply vide memo no. 1162 dated 11.10.2022 stating that because the complainant had not applied in time to avail the TOU / TOD benefit, no relief could be given to the complainant. The complainant on his side submitted papers claiming that the request letter had the receipted signatures of the CA of the subdivision. The subdivision refuted the claim of the complainant. Copy of the subdivision reply was given to the complainant and the Forum asked him to prove his claim in writing by submitting proof of submission of application in time. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. SDO as well as the complainant was present. The complainant was present through Akshay Gupta, advocate. The complainant submitted a rejoinder to the subdivision reply, a copy of which was given to the subdivision. The Forum directed the subdivision to file a detailed reply of the rejoinder within 10 days with copy to the complainant. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA BALODIA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4287/2022
DATE OF INSTITUTION	06.07.2022
DATES OF HEARING	13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Satish Kumar, M/s Jai Bhola Shanker Rice Mill, Jakhhal regarding TOU/TOD tariff benefit.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn., DHBVN, Tohana
 SDO/OP, S/Divn., DHBVN, Jakhhal

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Satish Kumar, M/s Jai Bhola Shanker Rice Mill, Jakhal consumer of DHBVN bearing account no. JKH2-0010 under SDO (OP) S/Divn., DHBVN, Jakhal. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for TOU/TOD benefit from the year 2017-2020 but inspite of repeated requests TOU/TOD benefit is not given to him till date. He has further prayed for TOU/TOD benefit and refund of TOU/TOD charges charged so far and giving interest on ACD. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 13.07.2022 at Hisar for hearing of the case.

Proceedings were held on 13.07.2022 at Hisar. Complainant was present in person whereas the SDO was present through phone call. The complainant explained that despite requests in that regard, the TOU / TOD benefit as well as interest on ACD was not being given to him inspite of many requests made in that regard. The subdivision requested for next date for filing detailed reply in the case. Now to come up for hearing on 10.08.2022.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith detailed reply. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO was not present

but the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The subdivision submitted reply vide memo no. 1161 dated 11.10.2022 stating that because the complainant had not applied in time to avail the TOU / TOD benefit, no relief could be given to the complainant. The complainant on his side submitted papers claiming that the request letter had the receipted signatures of the CA of the subdivision. The subdivision refuted the claim of the complainant. Copy of the subdivision reply was given to the complainant and the Forum asked him to prove his claim in writing by submitting proof of submission of application in time. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. SDO as well as the complainant was present. The complainant was present through Akshay Gupta, advocate. The complainant submitted a rejoinder to the subdivision reply, a copy of which was given to the subdivision. The Forum directed the subdivision to file a detailed reply of the rejoinder within 10 days with copy to the complainant. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4286/2022
DATE OF INSTITUTION	06.07.2022
DATES OF HEARING	13.07.2022, 10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Anish Singla, M/S Singla Rice Mill, Jakhal regarding TOU/TOD tariff benefit.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn., DHBVN, Tohana
 SDO/OP, S/Divn., DHBVN, Jakhal

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Anish Singla, M/S Singla Rice Mill, Jakhal consumer of DHBVN bearing account no. JKH2-0001 under SDO (OP) S/Divn., DHBVN, Jakhal. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for TOU/TOD benefit from the year 2017-2020 but inspite of repeated requests TOU/TOD benefit is not given to him till date. He has further prayed for TOU/TOD benefit and refund of TOU/TOD charges charged so far and giving interest on ACD. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 13.07.2022 at Hisar for hearing of the case.

Proceedings were held on 13.07.2022 at Hisar. Complainant was present in person whereas the SDO was present through phone call. The complainant explained that despite requests in that regard, the TOU / TOD benefit as well as interest on ACD was not being given to him inspite of many requests made in that regard. The subdivision requested for next date for filing detailed reply in the case. Now to come up for hearing on 10.08.2022.

Proceeding was held on 10.08.2022 at Hisar. Neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith detailed reply. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO was not present

but the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer or his representative and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The subdivision submitted reply vide memo no. 1159 dated 11.10.2022 stating that because the complainant had not applied in time to avail the TOU / TOD benefit, no relief could be given to the complainant. The complainant on his side submitted papers claiming that the request letter had the receipted signatures of the CA of the subdivision. The subdivision refuted the claim of the complainant. Copy of the subdivision reply was given to the complainant and the Forum asked him to prove his claim in writing by submitting proof of submission of application in time. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. SDO as well as the complainant was present. The complainant was present through Akshay Gupta, advocate and filed the rejoinder to the case. Forum directed the subdivision to submit the reply of the rejoinder within 10 days with copy to the complainant. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4328/2022
DATE OF INSTITUTION	28.07.2022
DATES OF HEARING	10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Khajanchi Lal, M/S Shanti Devi, Barwala regarding exemption of ED.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn. II, DHBVN, Hisar
 SDO/OP, S/Divn., DHBVN, Barwala

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Khajanchi Lal, M/S Shanti Devi, Barwala consumer of DHBVN bearing account no. 4443812398 under SDO (OP) S/Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that they are having connected load having 250 KV. The connection falls in D block under agro category. His unit is outside the Municipal limit and MC tax not leviable on electricity consumed by them. He has requested for refund of meter rent charged, MC tax charged alongwith interest and refund interest on ACD. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 10.08.2022 at Hisar for hearing of the case.

Proceeding was held on 10.08.2022 at Hisar, but neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer and directed the SDO to be present in person on the next date of hearing along with reply. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO as well as the complainant was present. The SDO informed that issue of M Tax was pending because the complainant had not submitted a certificate in that regard from the municipal authorities. The Forum directed complainant to provide the certificate of his premises falling outside the municipal limits so that further action can be taken by the SDO. The complainant promised to obtain the certificate and to submit before the next date of hearing. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as the complainant was present. The SDO submitted reply vide memo no. 4736 dated 12.10.2022 stating that the Municipal Committee had not yet confirmed that the premises of complainant fell outside the municipal limits. The Forum directed both the parties to get clear reply from the Municipal Committee and come up with a final submission on the matter by the next date of hearing. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar. The complainant was present, but the SDO was not present. The Forum took a very serious view of the absence of Sub Divisional Officer and asked the SE Operation to direct the SDO to be present in person on the next date of hearing alongwith reply. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM Telephone No. 01242971798 (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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CASE NUMBER DH/CGRF	4329/2022
DATE OF INSTITUTION	28.07.2022
DATES OF HEARING	10.08.2022, 12.09.2022, 12.10.2022, 12.12.2022

BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Ashish, M/S Satguru Cotton Ind. (Lincoln Ind), Bhuna regarding TOU/TOD tariff benefit.

..... Complainant / Petitioner

Vs.

XEN /OP, Divn., DHBVN, Fatehabad
 SDO/OP, S/Divn., DHBVN, Bhuna

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. Ashish, M/S Satguru Cotton Ind. (Lincoln Ind), Bhuna consumer of DHBVN bearing account no. BNHT-0004 under SDO (OP) S/Divn., DHBVN, Bhuna. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for TOU/TOD benefit from the year 2017-2020 but inspite of repeated requests TOU/TOD benefit is not given to him till date. He has further prayed for TOU/TOD benefit and refund of TOU/TOD charges charges so far and giving interest on ACD. He has requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 10.08.2022 at Hisar for hearing of the case.

Proceeding was held on 10.08.2022 at Hisar, but neither the SDO nor the complainant was present. The Forum took a very serious view of the absence of Sub Divisional Officer and directed to be present in person on the next date of hearing alongwith detailed reply. Now to come up for hearing on 12.09.2022.

Proceeding was held on 12.09.2022 at Hisar. SDO as well as complainant was present. The subdivision submitted reply vide which it was intimated that the complainant was not entitled for any relief, the case having become time barred. Copy of this reply was given to complainant and was directed to submit any reply, if he wanted, by the next date of hearing with a copy to the subdivision. Now to come up for hearing on 12.10.2022.

Proceeding was held on 12.10.2022 at Hisar. SDO as well as

complainant was present. The subdivision had submitted reply vide which it was intimated that the complainant was not entitled for any relief, the case having become time barred. Copy of this reply was given to complainant and was directed to submit any reply, if he wanted, by the next date of hearing with a copy to the subdivision. The complaint submitted a rejoinder to the subdivision reply, a copy of which was given to the subdivision. The Forum directed the subdivision to file a detailed reply by the next date of hearing. Now to come up for hearing on 14.11.2022.

Proceeding was held on 12.12.2022 at Hisar, the complainant was present, but the SDO was not present. The Forum took a very serious view of the absence of Sub Divisional Officer and directed to be present in person on the next date of hearing alongwith detailed reply. Now to come up for hearing on 11.01.2023.

(RAJ KUMAR)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson