



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
HETRI, SCETOR 16, IDC AREA, GURUGRAM
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CASE NUMBER	DH / CGRF / 4276 / 2022
DATE OF INSTITUTION	28.06.2022
DATES OF HEARING	29.07.2022, 31.08.2022

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON
SUSHILA KUMARI	MEMBER ACCOUNTS
RAJ KUMAR	MEMBER TECHNICAL

In the matter of complaint of Sh. Bisamber, S/o Sh. Prem Raj, Behal, Bhiwani regarding wrong billing of solar meter.

.....Complainant/Petitioner

Vs.

XEN (OP) S/U Divn. DHBVN, Bhiwani
SDO (OP) S/D, DHBVN, Behal

..... Respondents

Appearance:

For Complainant

Present

For Respondent

SDO

INTERIM ORDER

Sh. Bisamber, S/o Sh. Prem Raj, Behal, Bhiwani is consumer of DHBVN bearing account no. 7926362000 SDO (OP) S/Divn., DHBVN, Behal. The Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating that he has a roof top solar having account no. 7519662000 which should be closed and update the old meter reading details with new net meter. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 29.07.2022 at Bhiwani for hearing of the case.

Proceedings were held on 29.07.2022 at Bhiwani. Neither the complainant nor the SDO was present. The Forum directed both the parties to appear in person on the next date of hearing. Now to come up for hearing on 31.08.2022.

Proceedings were held on 31.08.2022 at Bhiwani. Again neither the complainant nor the SDO was present. The Forum took a very serious view of the absence of the parties consecutively for the second time and directed both of them to appear on the next date of hearing. Now to come up for hearing on 28.10.2022.

(Raj Kumar)
Member Technical

(SUSHILA KUMARI)
Member Accounts

(SANJEEV CHOPRA)
Chairperson