



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
HETRI, SECTOR 16, IDC AREA, GURUGRAM
Telephone No.-01242971798
(website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)

CASE NUMBER	DH / CGRF / 4425/ 2023
DATE OF INSTITUTION	18.01.2023
DATES OF HEARING	25.01.2023

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

RAJ KUMAR	MEMBER TECHNICAL
SUSHILA KUMARI	MEMBER ACCOUNTS

In the matter of complaint of M/S Gupta Exim (India Pvt. Ltd), 144 DLF, Phase-I, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Old Faridabad.
SDO (OP) Sub Divn., DHBVN, Mathura Road

.....Respondents

Appearance:-

For Complainant: Not Present.

For the Respondent: Not present

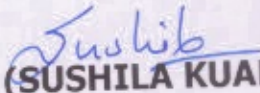
INTERIM ORDER

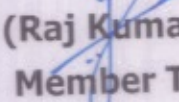
M/S Gupta Exim (India Pvt. Ltd), 144 DLF, Phase-I, Faridabad is consumer of DHBVN bearing account no. 2729150000 under SDO (OP) sub Divn., Mathura Road, DHBVN, Faridabad and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating that his company is remaining closed of which around Rs. 1 lakh bill is being received but suddenly in the month of October 2022 they received a bill of Rs. 808633/- and bill of 2 months became Rs. 1798257/- whereas a single unit has not been used. As the company is closed they are not in a position to pay the bill amount. They have requested the Forum to redress their complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 25.01.2023 at Faridabad for hearing of the case.

Proceedings were held on 25.01.2023. The complainant was present but the SDO was not present. The Forum decided with direction to SDO to submit reply on the next date of hearing. The next date of hearing is 06.02.2023.


(SUSHILA KUAMRI)
Member Accounts


(Raj Kumar)
Member Technical



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CASE NUMBER	DH / CGRF / 4426/ 2023
DATE OF INSTITUTION	18.01.2023
DATES OF HEARING	25.01.2023

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

RAJ KUMAR	MEMBER TECHNICAL
SUSHILA KUMARI	MEMBER ACCOUNTS

In the matter of complaint of M/S Studds Accessories Limited., 23/7, Mathura Road, Ballabgarh, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Old Faridabad.
SDO (OP) Sub Divn., DHBVN, Mathura Road

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Respondent SDO

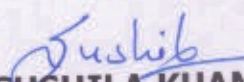
INTERIM ORDER


M/S Studds Accessories Limited., 23/7, Mathura Road, Ballabgarh, Faridabad is consumer of DHBVN bearing account no. 5302301000 under SDO (OP) sub Divn., Mathura Road, DHBVN, Faridabad and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating that they had received wrong bill in the month of March 2022 which is a huge amount. All the submissions have been made to the respondent SDO but no solution has been made to redress the complaint. They have requested the Forum to redress their complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 25.01.2023 at Faridabad for hearing of the case.

Proceedings were held on 25.01.2023. The complainant as well as SDO was present. Both the parties argued and requested for next date of hearing. The Forum decided and directed SDO to submit detailed reply on the next date of hearing. The next date of hearing is 06.02.2023.


(SUSHILA KUAMRI)
Member Accounts


(Raj Kumar)
Member Technical