



CORPORATE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
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CASE NUMBER	DH / CGRF / 4506 / 2023
DATE OF INSTITUTION	09.06.2023
DATES OF HEARING	21.06.2023

**BEFORE THE
CORPORATE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**

Present:

ANIL KUMAR VIJ	CHAIRPERSON
RAJ KUMAR	MEMBER TECHNICAL
SUSHILA KUMARI	MEMBER ACCOUNTS

In the matter of complaint M/S Mudra Finance Ltd., Vipul Garden Account Office, Vipul Society, Dharuhera, Distt. Rewari regarding wrong billing.

.....Complainant/Petitioner

Vs.

XEN (OP) Divn. DHBVN, Dharuhera
SDO (OP) S/D,DHEVN, Dharuhera

..... Respondents

Appearance:

For Complainant

Present

For Respondent

SDO

INTERIM ORDER

M/S Mudra Finance Ltd., Vipul Garden Account Office, Vipul Society, Dharuhera, Distt. Rewari consumer of DHBVN bearing account no. 2358231000 under SDO (OP)S/D Dharuhera, DHBVN, Rewari. The Forum has jurisdiction to hear the complaint.


Complainant has filed the present complaint stating that they are having HT Domestic connection for residential society. The bill for the same are being paid by them regularly. A notice has been received of Rs. 3228991/- on account of less charging of NDS load. But the bifurcation for load of different spaces have not been considered in the bill which is almost of the charging of COVID-19 effected period and requested for charging the amount on the basis of actual observation in the verification checked by respondent SDO. They have requested the Forum to redress their complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 21.06.2023 at Rewari for hearing of the case.

Proceedings were held on 21.06.2023 through V.C. The SDO/XEN and complainant were contacted through telephone. The S/divn. submitted his reply vide his office memo no. 4047 dated 20.06.2023. Both the parties argued in length. The complainant requested for next date of hearing. The Forum observed and decided to give next date of hearing. Both the parties are directed to appear before the Forum on the next date of hearing. The next date of hearing is 21.07 2023


(SUSHILA KUMARI)
MEMER ACCOUNTS


(RAJ KUMAR)
MEMBER TECHNICAL


(ANIL KUMAR VIJ)
CHAIRPERSON