



CORPORATE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
HETRI, SECTOR 16, IDC AREA, GURUGRAM
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Case No. DH/CGRF-	4453/R-2023
Date of Institution:	15.05.2023
Date of Hearing:	19.05.2023

BEFORE THE
CORPORATE FORUM FOR REDRESSING OF CONSUMR GRIEVANCES

Present:

ANIL KUMAR VIJ	CHAIRPERSON
RAJ KUMAR	MEMBER TECHNICAL
SUSHILA KUMARI	MEMBER ACCOUNTS

In the matter of complaint of Sh.Amit Kumar, M/S Amit & Co. Kanina Road, Charkhi
Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Charkhi Dadri
SDO (OP) City S/Divn.,DHBVN, Charkhi Dadri

.....Respondents

Appearance:

For Complainant: Representative Present
For the Respondent: SDO

INTERIM ORDER

Sh.Amit Kumar, M/S Amit & Co. Kanina Road, Charkhi Dadri is a consumer of DHBVN and has an electricity connection bearing account no. 144747000 under SDO (OP) S/Divn.,DHBVN, Charkhi Dadri hence, this Forum has jurisdiction to hear the complaint.

Complainant has again filed the complaint as initially the complaint was referred to the Zonal Forum, DHBVN, Hisar. But the S/Divn. submitted the reply and they made the calculation above Rs. 3 lacs and rejected the case, as the case does not falls under their jurisdiction.

The complainant had filed the complaint regarding ACD interest not given in the first billing cycle of financial year from 07.06.2004 and interest on ACD due alongwith refund of excess charged amount. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 19.05.2023 in the office of Xen (OP) Division Dadri for hearing of the case.

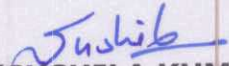
Proceedings were held on 19.05.2023. The SDO was present and Advocate Akshay Gupta was present on behalf of the complainant. Both the parties argued in length. The S/Divn. submitted his reply vide his office memo No. Spl.1 dated 19.05.2023 and requested this Forum to consider the reply as submitted before the Chairman Zonal Forum-Cum-CE (OP) DHBVN, Hisar vide memo No. 989 dated 24.04.2023. In his reply he submitted as under:-

1&2) That amount of ACD interest as claimed by the petitioner calculated vide SC&AR No. 334/163 for amounting of Rs. 164480 and sent to CBO office for approval of the same. Once approved same will be reflected in consumer's bill. However, the above is subject to pending audit of Nigam.

- 3) In this regard, consumer ledger gone through and computing of same an amount of Rs. 242994/- is hereby adjusted vide SC&AR No. 334/163 once same approved by CBO office, will be reflected in consumer's bill. It is further submitted that above sundry item is subject to pending audit of Nigam.
- 4) That the petitioner has made only representation placed at P-1 which was dealt by office very well in time and as per prevailing instructions of the Nigam. As such, the claim of petitioner is false and not maintainable.
- 5) Needs no reply.

The Advocate requested for next date of hearing for filing his objection on the ibid reply submitted by the S/Divn..

The Forum observed and decided to give the next date of hearing. Both the parties are directed to appear before the Forum on the next date of hearing which is fixed on 16.06.2023 for arguments.


(SUSHILA KUMARI)
MEMER ACCOUNTS


(RAJ KUMAR)
MEMBER TECHNICAL


(ANIL KUMAR VIJ)
CHAIRPERSON